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November 6, 2009

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Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450 Art Unit 2166

Mail Stop RCE

Re: U.S. Utility Patent Application

Application No. 09/848,437; Filing or 371(c) Date: May 4, 2001

For: System, Method, and Computer Program Product for Knowledge Management

Inventors: BLAIR et al.

Our Ref: 2222.038000H

Sir:

Transmitted herewith for appropriate action are the following documents:

- Online Credit Card Payment Authorization in the amount of \$810.00 to cover:
  - \$ 810.00 Fee for Request for Continued Examination;
- 2. Request for Continued Examination (RCE) Transmittal (PTO/SB/30); and
- 3. Amendment and Reply under 37 C.F.R. § 1.114.

## $The \ above-listed \ documents \ are \ filed \ electronically \ through \ EFS-Web.$

In the event that extensions of time are necessary to prevent abandonment of this patent application, then such extensions of time are hereby petitioned.

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Fee payment is provided through online credit card payment. The U.S. Patent and Trademark Office is hereby authorized to charge any fee deficiency, or credit any overpayment, to our Deposit Account No. 19-0036.

Respectfully submitted,

STERNE KESSLER, GOLDSTEIN & FOX P.L.L.C.

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MQL/R-B/cs Enclosures

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